

PROVIDING A TOLL-FREE NUMBER FOR JURORS

JINetwork

1. Do you provide a toll free number for summoned jurors to call to check their reporting status?
2. What is your reasoning for providing a toll free number?

Lupe Castaneda	Santa Clara County does not provide a toll free number for jurors
Diane Collins	Mendocino County does provide a toll free number for jurors to obtain appearance information and to contact the jury office. The reasoning is if it's free they will call to see if they need to appear and hopefully increase the percentage of people appearing
Thu Nguyen	San Luis Obispo jurors use a toll free number to check their status. Customer service and better treatment of jurors are the reasons for providing the toll free number
Rose Hamblin	Kings County provides a toll free number.
Bea Gin	San Joaquin County also provides a toll free number
Deb Preston	Marin does not provide a toll-free number
Arlene Cervantez	Riverside does provide an 800 number for our jurors. The 800 number allows for greater customer service by simplifying the process for our jurors when needing to contact us.
Carol Sharek	Tehama County does not provide a toll free number for jurors
Melanie Looper	Placer County does not provide a toll free number for jurors
Diana Gifford-Tuggle	Shasta County provides an 800 number as a courtesy to jurors so they do not have to pay toll charges
Sherry Spears	The only toll free number we have is for the TDD for the hearing impaired but no one ever uses it.
	Ventura County does not provide a toll free number, we do post our reporting information on our website, as well as the phone